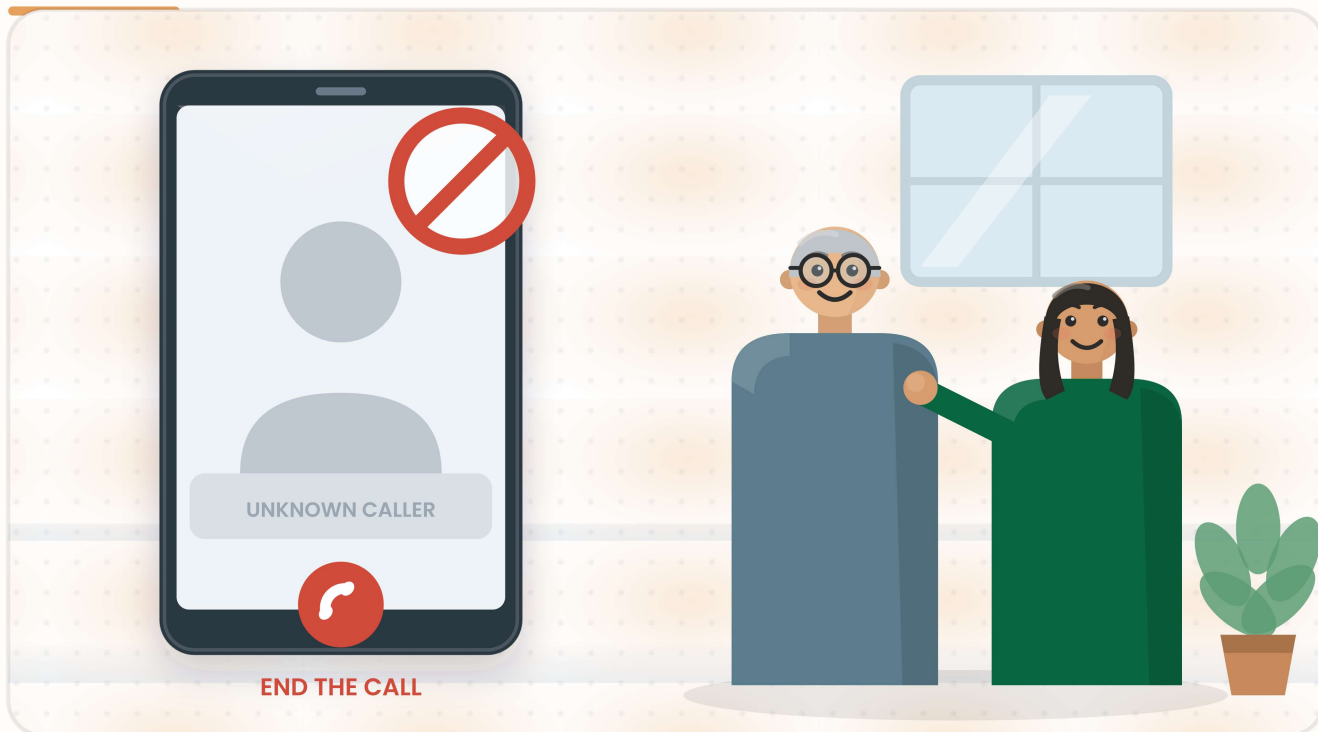




FOR CUSTOMERS

Police never arrest anyone on a video call



- 🚫 Police, CBI or customs officials never question anyone on a video call.
- ₹ No government office asks you to transfer money to "clear your name".
- 👥 Nobody can order you to stay on a call or keep it secret from family.
- 📞 Disconnect the call and tell a family member.

Hang up. Talk to family. Call 1930.

1930

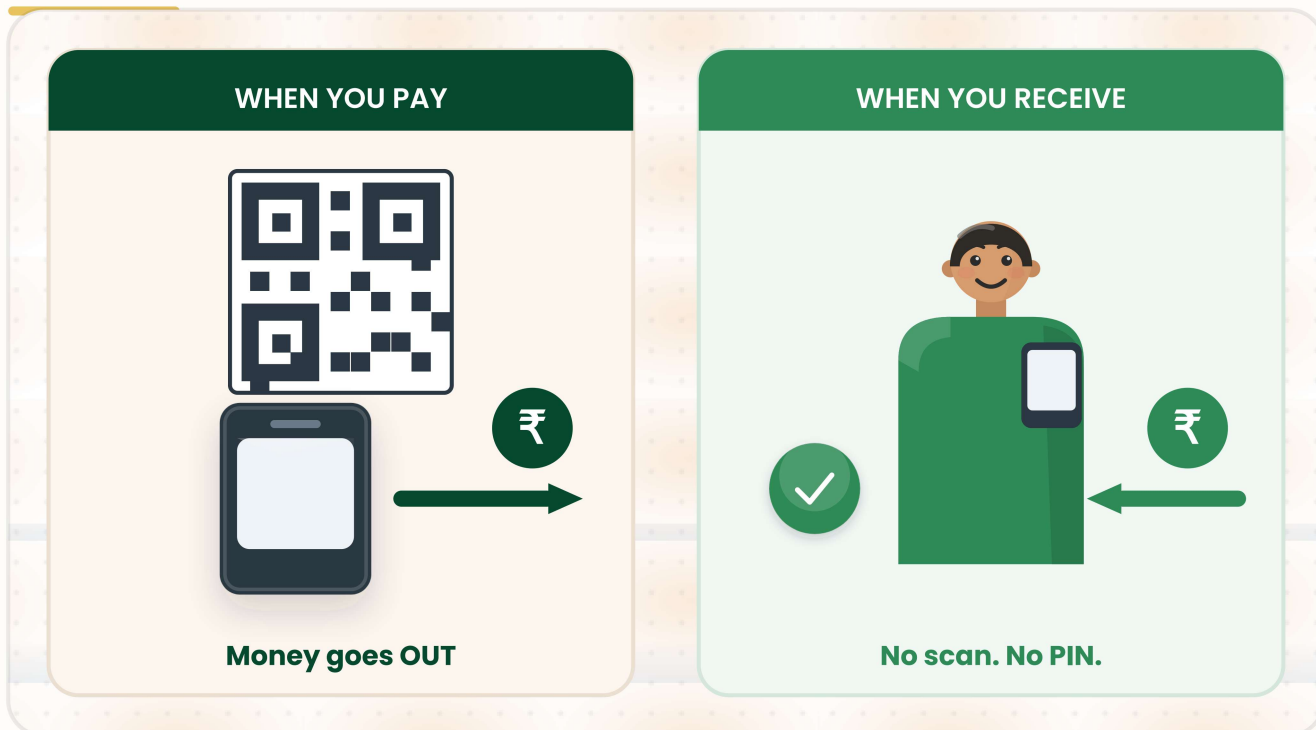
National Cyber Crime Helpline

Report online: www.cybercrime.gov.in
Contact your bank branch immediately



FOR CUSTOMERS

Scan a QR only to pay, never to receive



You never need to scan anything to receive money.



A QR code sent to you "for receiving payment" takes money out of your account.



Entering your payment PIN means money is leaving your account.



Check the name shown on the screen before you pay.

Receiving money? Don't scan. Don't enter your PIN.

1930

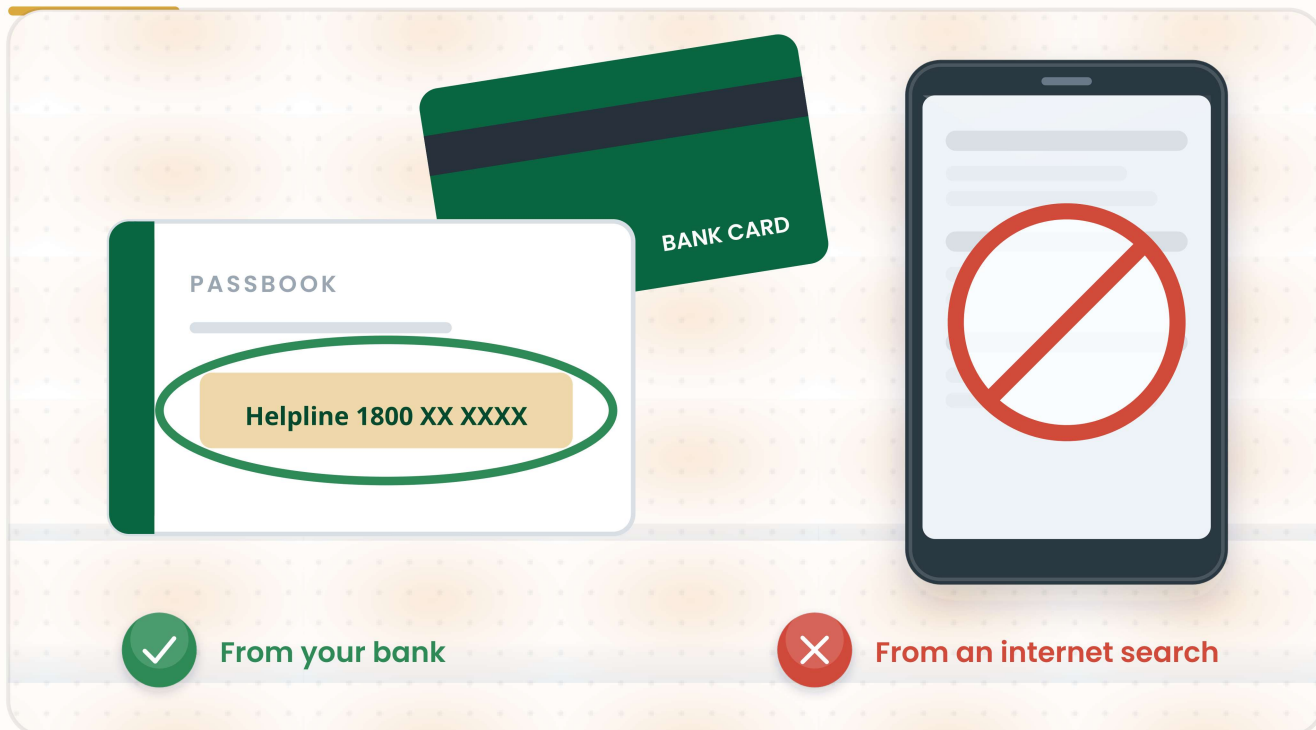
National Cyber Crime Helpline

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FOR CUSTOMERS

Take your bank's number only from your bank



-  Numbers found through an internet search can be planted by fraudsters.
-  Real bank staff never ask you to install an app or share your screen.
-  Use the number printed on your passbook, on your card, or displayed at your branch.

Save your bank's real number in your phone today.

1930

National Cyber Crime Helpline

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Contact your bank branch immediately



FOR CUSTOMERS

Your bank account is not for rent



-  Strangers may offer you money to use your account, ATM card or cheque book.
-  The money passing through it may be stolen from other people.
-  Your account can be frozen and you may face legal action.
-  Never hand over your passbook, card or KYC papers to anyone for a fee.

Say no. Report such offers to your branch.

1930

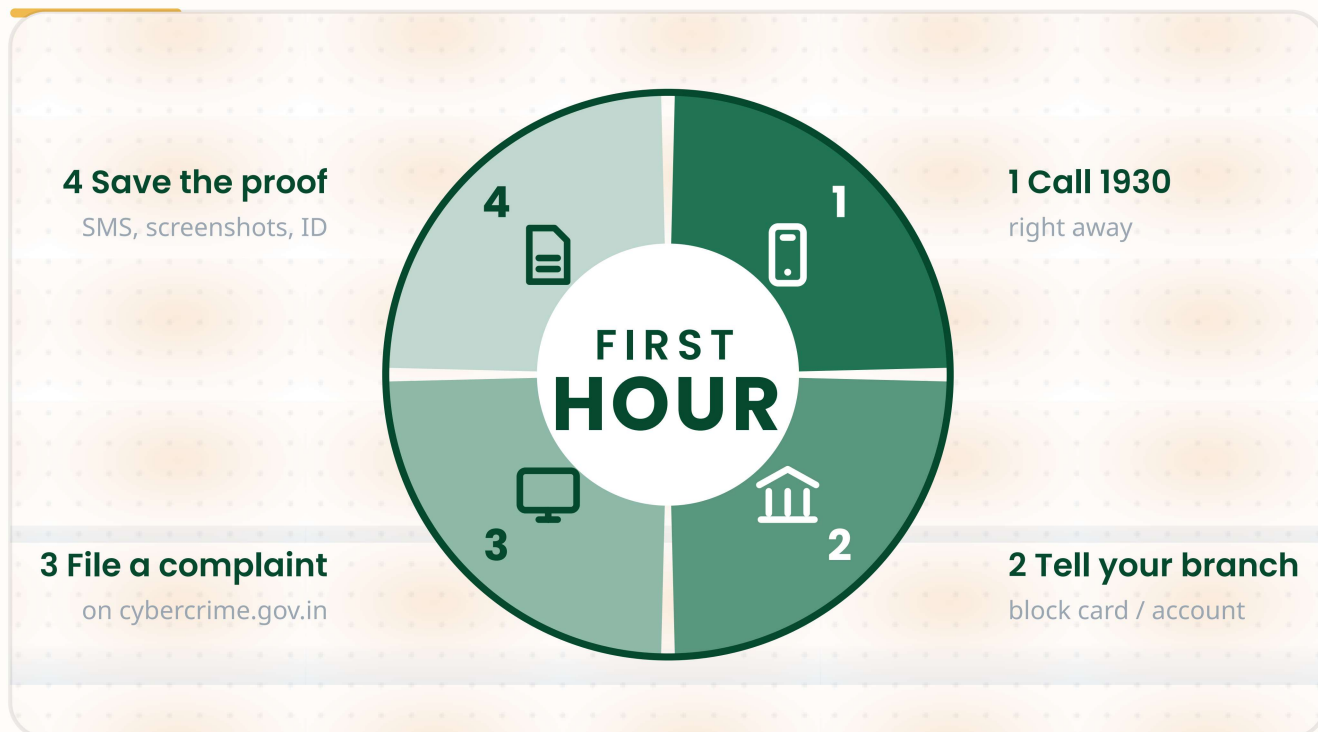
National Cyber Crime Helpline

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Contact your bank branch immediately



FOR CUSTOMERS

Cheated online? Act within the first hour



-  Call 1930 immediately — the sooner you call, the better the chance of a hold.
-  Inform your branch to block your account or card.
-  Register a complaint on www.cybercrime.gov.in.
-  Keep screenshots, SMS messages and the transaction ID.

Save 1930 in your phone now, before you need it.

1930

National Cyber Crime Helpline

Report online: www.cybercrime.gov.in
Contact your bank branch immediately